

PharmaTrack Data Protection Summary

PharmaTrack is registered with the Information Commissioner's Office under registration number CSN0236584.

1. What this summary is for

This summary is a plain-English overview for pharmacy owners, pilot discussions, and early-stage due diligence. It gives a concise view of PharmaTrack's current data protection position without replacing the full privacy notice, pilot agreement, or any controller-processor paperwork.

2. ICO registration

PharmaTrack is registered with the Information Commissioner's Office under registration number CSN0236584.

3. How pharmacy data is kept separate

Each pharmacy's data is kept separate through tenant-scoped access controls and row-level security at database level.

4. How access is controlled

Access is limited by user role and pharmacy context. Users can only access the records needed for their role in the relevant pharmacy environment.

5. Proof-photo position

Proof photos are treated as a more tightly controlled record type than ordinary reporting data. They are not included in CSV exports. Access is restricted to authorised users within the relevant pharmacy context and limited PharmaTrack support/admin where needed for support or incident handling.

6. Platform and governance position

PharmaTrack uses a managed Supabase Pro environment, separate development and production environments, and documented pilot-stage governance controls covering retention, suppliers, incident handling, and data protection roles.

7. Documents available on request

Privacy Notice; Pilot Agreement; Data Processing Addendum; Controller / Processor Position Note.8.
Contact route

For pilot or privacy queries, contact Bradley Tyack at brad@mental.global.

Version 1.3 | Updated 16 April 2026 | Review trigger: review on material change to supplier stack, architecture, data types, proof-photo handling, export controls, or customer base.